

MADISON COUNTY ROAD DEPARTMENT

DECEMBER 2016

CLOSED CALL ANALYSIS

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23535	A	12/01/16 08:37:00	12/06/16 07:21:00	12/02/16	Limb Pickup Closed	Brown, Shirley Dav, Katrina	Hwy 16 W Hwy 16 W		Medium Priority
		Dur (hours)	118.73		Old couches, etc. pick up				
23536	A	12/01/16 08:41:00	12/09/16 07:24:00	12/02/16	Limb Pickup Closed	Brown, Shirley McGhee, Michael	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
		Dur (hours)	190.72		Limbs pick up at both of these addresses in Belle Pointe Sudv				
23537	A	12/02/16 09:22:00	12/09/16 07:24:00	12/03/16	Limb Pickup Closed	Brown, Shirley Pender, George	Spring Water Cv Spring Water Cv	District 1	Medium Priority
		Dur (hours)	166.03		Limbs pick up at this address in Devlin Springs Sudv				
23538	A	12/02/16 09:24:00	12/13/16 07:27:00	12/03/16	Pot Holes Closed	Brown, Shirley Ramsey, Key	Windemere Blvd Windemere Blvd		Medium Priority
		Dur (hours)	262.05		Potholes on this street in Charleston Pl Sudv				
23539	A	12/02/16 12:50:00	12/09/16 07:25:00	12/03/16	Limb Pickup Closed	Brown, Shirley Stroble, Jay	Steels Pointe Steels Pointe Madison 39110	District 3	Medium Priority
		Dur (hours)	162.58		Needs limb pickup				
23540	A	12/02/16 15:42:00	12/07/16 07:11:00	12/03/16	Limb Pickup Closed	Brown, Shirley Stallings, Tommy	Belle Pointe Ln Belle Pointe Ln	District 4	Medium Priority
		Dur (hours)	111.48		Limbs pick up at this address in Lake Caroline				
23541	A	12/05/16 09:54:00	12/07/16 07:11:00	12/06/16	Limb Pickup Closed	Brown, Shirley Lewis, Debra	Church Rd Church Rd	District 4	Medium Priority
		Dur (hours)	45.28		Limbs pick up				
23542	A	12/05/16 09:56:00	12/09/16 07:25:00	12/06/16	Limb Pickup Closed	Brown, Shirley Moore, Finnev	Sunset Ln Sunset Ln	District 3	Medium Priority
		Dur (hours)	93.48		Limbs pick up at this address in Lake Cavalier				
23544	A	12/05/16 15:24:00	12/07/16 07:12:00	12/06/16	Limb Pickup Closed	Brown, Shirley Winfield, Casey	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
		Dur (hours)	39.80		Limbs pick up				
23545	A	12/06/16 13:16:00	12/28/16 11:00:00	12/07/16	Signage Installation Closed	Brown, Shirley Pender, Sylvia	Stribling Rd Stribling Road Madison 39110	District 3	Medium Priority
		Dur (hours)	525.73		Name sign at corner of Stribling Road and Hwy 463 was not put back up after road was paved.				

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23546	A	12/06/16 13:18:00	12/06/16 13:20:00	12/07/16	Other Closed	Brown, Shirley Oliver, Mark	Bo Murphy Rd Bo Murphy Road Canton 39046	District 4	
		Dur (hours)	0.03			He called because he thought our graders had cut his water line but it wasn't us.			
23549	A	12/07/16 15:53:00	12/09/16 07:25:00	12/08/16	Limb Pickup Closed	Brown, Shirley Macee, Misty	Kehle Rd Kehle Rd	District 3	Medium Priority
		Dur (hours)	39.53			Limbs pick up			
23551	A	12/07/16 15:57:00	12/14/16 14:32:00	12/08/16	Sink Hole Closed	Brown, Shirley Phillips, Connie	Crescent Lake Dr Crescent Lake Dr	District 2	Medium Priority
		Dur (hours)	166.58			Huge hole in front of water drain about 4 feet deep			
23554	A	12/09/16 07:26:00	12/09/16 15:23:00	12/10/16	Limb Pickup Closed	Brown, Shirley Hutton, Robert	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
		Dur (hours)	7.95			Limbs pick up			
23556	A	12/08/16 09:01:00	12/09/16 09:06:00	12/09/16	Pot Holes Closed	Brown, Shirley Thompson, Lee Ethel	Livingston Vernon Rd St. Charles Street Flora 39071	District 4	
		Dur (hours)	24.08			Hole at bridge near Purvis Road.			
23558	A	12/09/16 10:34:00	12/28/16 11:04:00	12/10/16	Stop Sign Closed	Brown, Shirley Bryan, Tim	Herrington Cv South Liberty St	District 4	Medium Priority
		Dur (hours)	456.50			Requesting for STOP signs to be installed on Herrington Cv/Fieldstone Ln in Fieldstone Sudv			
23562	A	12/12/16 09:21:00	12/14/16 07:18:00	12/13/16	Limb Pickup Closed	Brown, Shirley King, Travis	French Branch French Branch	District 4	Medium Priority
		Dur (hours)	45.95			Limbs pick up at this address in Lake Caroline			
23563	A	12/12/16 13:00:00	12/14/16 14:33:00	12/13/16	Trash Related Closed	Brown, Shirley Dodson, Joy	Rankin Rd Rankin Rd	District 5	Medium Priority
		Dur (hours)	49.55			Needs roadside litter removed before the holidays please.			
23567	A	12/12/16 15:42:00	12/14/16 07:18:00	12/13/16	Limb Pickup Closed	Brown, Shirley Unknown	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
		Dur (hours)	39.60			Limbs pick up			
23568	A	12/12/16 15:43:00	12/14/16 07:18:00	12/13/16	Limb Pickup Closed	Brown, Shirley Unknown	Pembroke Cir Pembroke Cir	District 3	Medium Priority
		Dur (hours)	39.58			Limbs pick up			

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23570	A	12/12/16 15:46:00	12/13/16 13:55:00	12/13/16	Dead Animal Closed	Brown, Shirley Sheriff, Dept	Bozeman Rd Bozeman Rd	District 3	Medium Priority
		Dur (hours)	22.15		Dead deer needs picking up on the South side of Cherry Hill Plantation				
23571	A	12/13/16 14:30:00	12/14/16 12:29:00	12/14/16	Limb Pickup Closed	Brown, Shirley Williams, Westley	Dover Ln Dover Ln	District 3	Medium Priority
		Dur (hours)	21.98		Limbs pick up at this address in New Castle Sudv				
23573	A	12/14/16 13:13:00	12/28/16 10:49:00	12/15/16	Drainage Closed	Brown, Shirley Lee, Danny	Madison Co Sheriffs Office Sheriff's Dept	District 1	Medium Priority
		Dur (hours)	333.60		Requesting to have a drain inlet installed at sherriff's office driveway				
23577	A	12/16/16 07:58:00	12/27/16 07:03:00	12/17/16	Trash Related Closed	Brown, Shirley Askew, Shamika	Traceview Rd Traceview Rd	District 1	Medium Priority
		Dur (hours)	263.08		Need old recliner picked up				
23578	A	12/16/16 08:00:00	12/22/16 07:10:00	12/17/16	Limb Pickup Closed	Brown, Shirley Robertson, Tony	Cobbville Dr Cobbville Dr	District 5	Medium Priority
		Dur (hours)	143.17		Limbs picked up				
23580	A	12/16/16 15:01:00	12/22/16 07:10:00	12/17/16	Limb Pickup Closed	Brown, Shirley Caller	Bell Pointe Bell Pointe	District 4	Medium Priority
		Dur (hours)	136.15		Need limb pickup				
23581	A	12/16/16 15:36:00	12/22/16 07:10:00	12/17/16	Limb Pickup Closed	Brown, Shirley Lewis, Peqqv	Abbev Rd Abbev Rd	District 4	Medium Priority
		Dur (hours)	135.57		Limbs/debris pick up at this address in Lake Caroline				
23584	A	12/19/16 07:59:00	12/28/16 10:56:00	12/20/16	Pot Holes Closed	Brown, Shirley Chester, Terrell	Yandell Rd Yandell Rd	District 1	Medium Priority
		Dur (hours)	218.95		Between the school and Old Canton Rd there are several potholes				
23586	A	12/19/16 15:42:00	12/22/16 07:09:00	12/20/16	Down Tree Closed	Brown, Shirley Groqqins, Billy	Vininqs Drive Madison 39110		Medium Priority
		Dur (hours)	63.45		Dead trees on Gluckstadt near Bozeman Rd on right side of road; llimbs falling in r.o.w				
23587	A	12/20/16 07:41:00	12/22/16 07:07:00	12/21/16	Limb Pickup Closed	Brown, Shirley Stovard, Holly	Addison Way Addison Way	District 4	Medium Priority
		Dur (hours)	47.43		Limbs pick up				

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23588	A	12/21/16 08:16:00	12/22/16 07:07:00	12/22/16	Limb Pickup Closed	Brown, Shirley Morqan, Ed	Sharpe Rd Sharpe Rd	District 3	Medium Priority
		Dur (hours)	22.85		Limbs pick up				
23589	A	12/21/16 09:44:00	12/22/16 07:07:00	12/22/16	Limb Pickup Closed	Brown, Shirley McAlpin, Lena	Gunter Rd Gunter Rd	District 5	Medium Priority
		Dur (hours)	21.38		Limbs pick up				
23590	A	12/21/16 10:21:00	12/28/16 07:24:00	12/22/16	Trash Related Closed	Brown, Shirley Cole, Nathaniel	Loring Rd Loring Rd	District 5	Medium Priority
		Dur (hours)	165.05		Limbs and debris on both sides of the road need to be picked up				
23591	A	12/21/16 11:16:00	12/22/16 07:08:00	12/22/16	Limb Pickup Closed	Brown, Shirley Thompson, Lillie	Twelve Oaks Rd Twelve Oaks Rd	District 4	Medium Priority
		Dur (hours)	19.87		Limbs pick up				
23592	A	12/21/16 15:51:00	12/27/16 07:02:00	12/22/16	Trash Related Closed	Brown, Shirley Landis, Martha	Robinson Rd Robinson Rd	District 4	Medium Priority
		Dur (hours)	135.18		Requesting for Robinson Rd from 16 to Sharon Rd to be cleaned off on both sides of road				
23593	A	12/21/16 15:55:00	12/22/16 07:11:00	12/22/16	Limb Pickup Closed	Brown, Shirley King, Travis	French Branch French Branch	District 4	Medium Priority
		Dur (hours)	15.27		Limbs pick at this address in Lake Caroline				
23594	A	12/22/16 09:26:00	12/28/16 07:08:00	12/23/16	Trash Related Closed	Brown, Shirley Dees, Chad	Wells Ct Madison 39110		Medium Priority
		Dur (hours)	141.70		limb pickups on Wells Ct...check whole street				
23595	A	12/22/16 11:28:00	12/27/16 07:20:00	12/23/16	Road Condition Closed	Brown, Shirley Stokes, Jacquelyn	Rankin Rd Rankin Road Canton 39046	District 5	Medium Priority
		Dur (hours)	115.87		Mud on road due to logging on road.				
23596	A	12/22/16 15:02:00	12/28/16 07:07:00	12/23/16	Limb Pickup Closed	Brown, Shirley Meydrech, Ed	North Deerfield Dr North Deerfield Drive Canton 39046	District 5	Medium Priority
		Dur (hours)	136.08		Limb pickup				

39 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 39